

Covid Update 5/20/2020

Jackson Orthodontics has thoroughly enjoyed being back at work. We missed seeing the smiling faces of our patients, and we understand safety comes first. Now that we have been back to work for a few weeks, we have had a chance to alter, add, and modify some of our Covid protocols. As we continue to gather feedback from patients, parents, team members, and fellow dental professionals, we will be adjusting protocols as necessary.

Please follow these instructions in order to ensure that your appointment at Jackson Orthodontics goes as smoothly and safely as possible!!

- Make sure the Covid Wellness Form that was texted to you is completed before arrival.
- If possible, please have the patient **only** enter the office. Ideally, the parent will wait in the car. If the patient is too young and guardian prefers to be in the clinic, guardian should be wearing a mask (we can provide one if needed). No siblings or friends allowed at this time.
- One of our staff members will check-in the patient and escort him/her to their chair or sit briefly in the waiting room.
- Please make sure the patient is aware of preferred days and time for their next appointment, as we will have it scheduled before leaving. You can always call us if the scheduled appointment doesn't work.
- Please be aware that due to social distancing and operations at reduced capacity, your next appointment may be spaced out more than usual. We apologize for the inconvenience and our staff is working more days than normal to try to accommodate as best we can.
- Brush teeth before coming to appointment; brushing stations are closed and have been turned into hand washing stations.
- Hand Sanitizer will be provided upon entry and exit.
- Our office is SAFE!!! We have always followed CDC, OSHA, and State Dental Board Regulations.
- The vast majority of our procedures produce virtually NO AEROSOLS.
- Jackson Orthodontics will resume debonds (braces removal) the week of May 24th. Debonding does create a minimal aerosol and we will be controlling that aerosol by reducing the air from the handpiece, increasing high speed suction closely to the source of aerosol, and having the patient rinse with Peroxyl before the debonding procedure.
- To date, we are not aware of any instances in which patients or team members in orthodontic offices have been infected with COVID or other infectious diseases while on the job. We are confident, especially with the added safety measures, that our patients, our team, and our doctor are safe here at Jackson Orthodontics.
- We love all of you and we're so grateful to have you as part of our family!!